Welcome to
Texas Connection Consortium (TCC)
Who, What, When

May 25, 2022

<u>Presenters</u>

Brian Braden   Angelo State University

Gail Wallin   Texas A&M University - Central Texas

Taylor Stephenson Lamar University

Agenda

Why was TCC Formed?
A Brief History

Let's Begin…

The TCC has a lot of moving parts…
And a lot of acronyms/terms…

Consortium Members

Leadership Council   2 Year Schools

TCC Website

4 Year Schools

Product Coordinators

Member Reps   Board   RTE .. a.k.a. TCC Mods   Shared Service Center (a.k.a. TCC Center)

E-communities   TCC Mods   TCC Liaison

State Legislation   Voting   Ellucian   Texas A&M Corpus Christi   Contracts

Why was TCC formed?

In the Beginning…
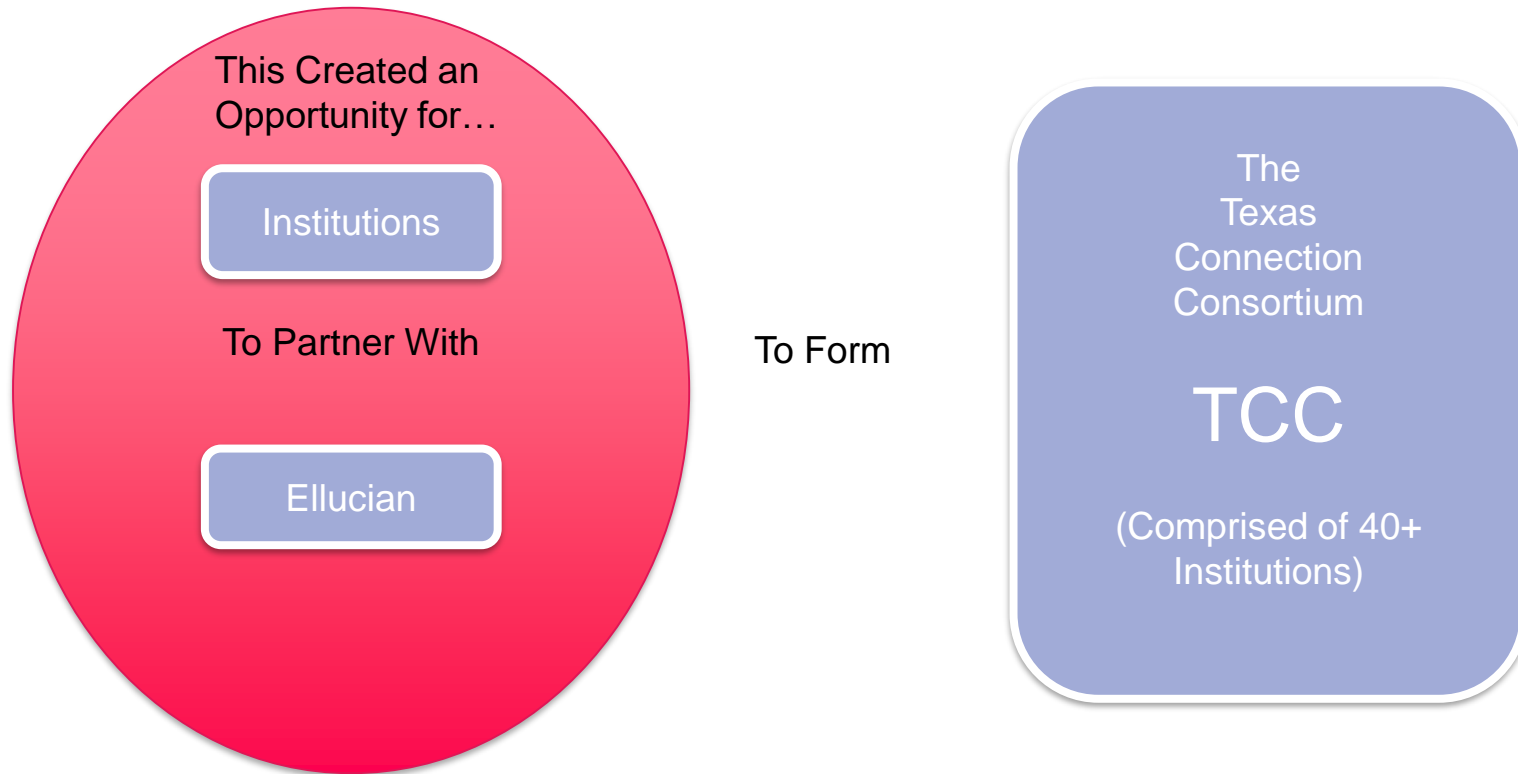
Institutions

…Saw a Need for A Better Way of Handling…

State Reporting & Compliance

Savings on Software and Maintenance Costs

Texas Specific Needs

Sharing of Best Practices

Why was TCC formed?

This Created an Opportunity for…

Institutions

To Partner With

Ellucian

To Form

The Texas Connection Consortium

TCC

(Comprised of 40+ Institutions)

Why was TCC formed?

Partnership

- Between Ellucian and Texas Public Institutions
- Master agreement since 1995
- Renewed through 2027
- Texas specific solutions

Value

- Shared Resources for State Required Modifications
- Significant discounts on license, maintenance, & services
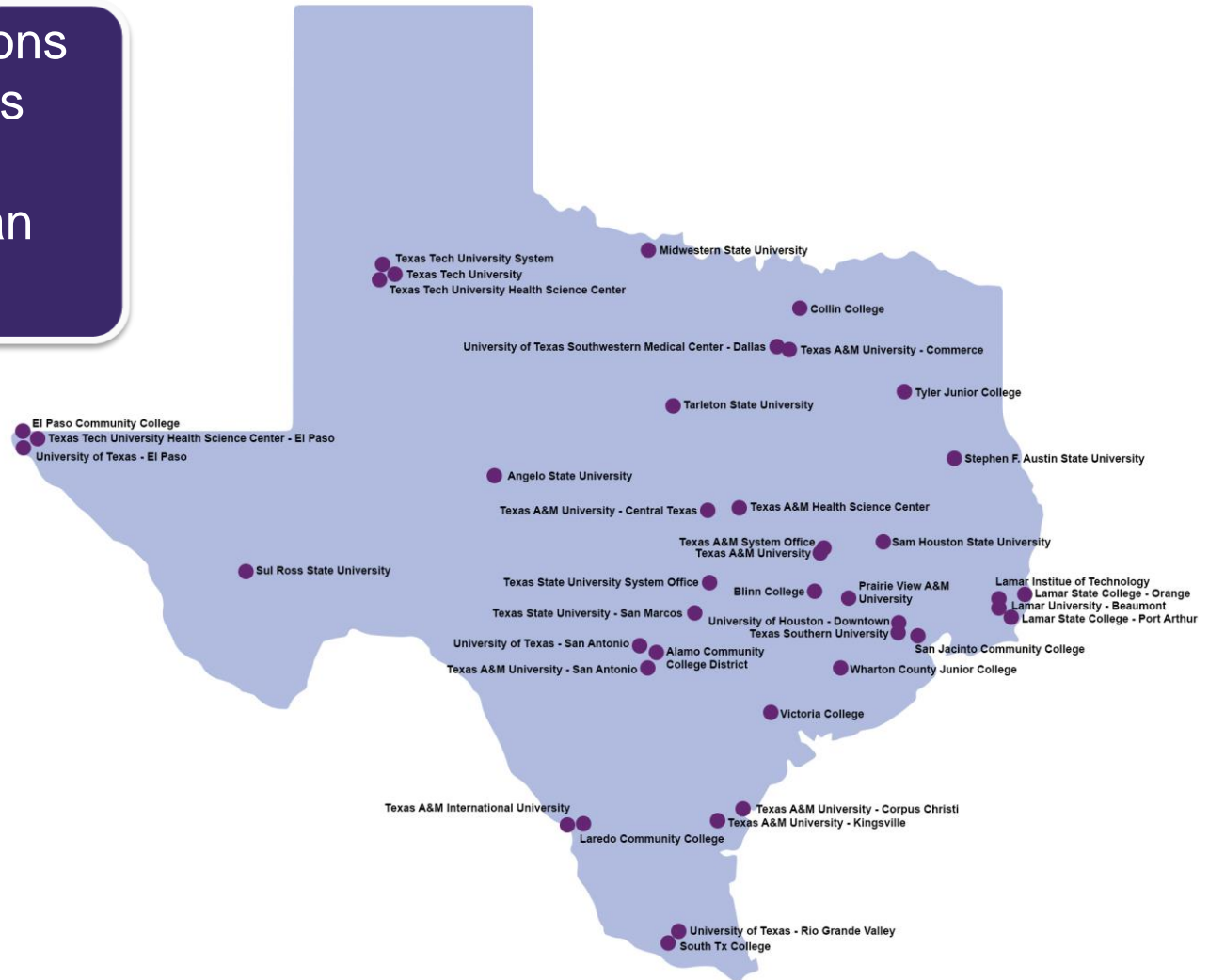- Annual escalation costs are controlled

Support

- Fully dedicated team members
- Complete software systems lifecycle support
- Direct collaboration with clients

Who are the current members?

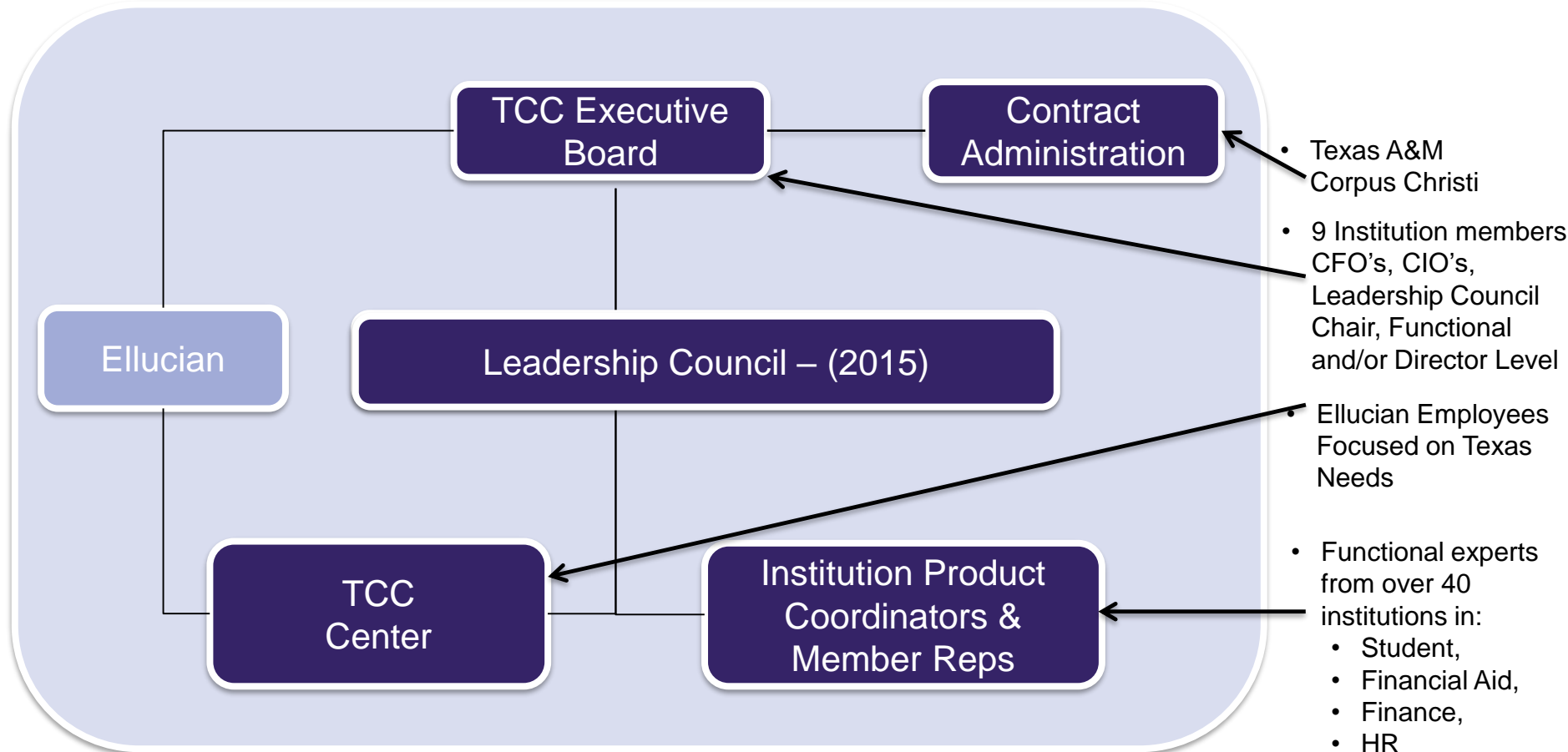Over forty institutions throughout Texas using Banner and other Ellucian products

The TCC Organization

The TCC Organization


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                    ┌──────────────────┐         ┌──────────────────┐
                    │  TCC Executive   │─────────│    Contract      │ ◄─── • Texas A&M
          ┌─────────│     Board        │         │  Administration  │         Corpus Christi
          │         └──────────────────┘ ◄──┐    └──────────────────┘
          │                  │               │                        • 9 Institution members
          │                  │               │                          CFO's, CIO's,
  ┌────────────┐    ┌──────────────────────┐ │                          Leadership Council
  │  Ellucian  │    │ Leadership Council –  │ │                          Chair, Functional
  └────────────┘    │        (2015)         │ │                          and/or Director Level
          │         └──────────────────────┘ │
          │                  │               │                        • Ellucian Employees
          │                  │               │                          Focused on Texas
  ┌────────────┐    ┌──────────────────────┐ │                          Needs
  │    TCC     │◄───│ Institution Product  │─┘
  │   Center   │    │   Coordinators &     │ ◄─── • Functional experts
  └────────────┘    │    Member Reps       │         from over 40
                    └──────────────────────┘         institutions in:
                                                      • Student,
                                                      • Financial Aid,
                                                      • Finance,
                                                      • HR
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TCC Organization – Leadership Council
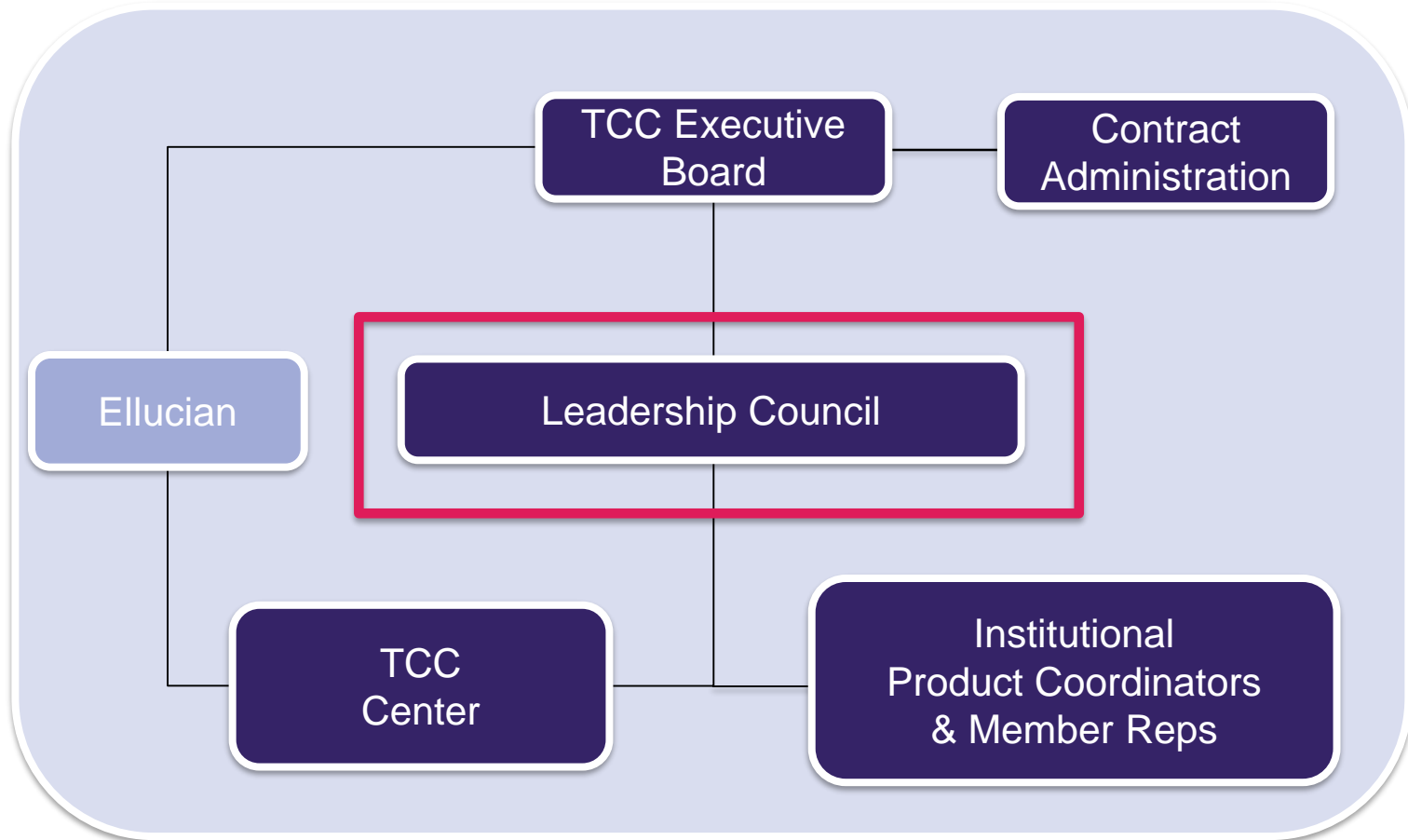
TCC Organization – Leadership Council

What is the Leadership Council?

- The TCC Leadership Council's mission is to facilitate collaboration, communication, dialogue, and direction for the TCC and participating schools that will result in improved strategic planning and decision-making.

- Serve as the primary communication channel between TCC and their institution for consortium level planning, prioritization, and decisions.

Who Are The Members of The Leadership Council?

- The TCC Leadership Council representatives are typically (but not always) the IT leadership roles over the Banner systems at each institution.

- There is a primary and proxy member from each institution.

- The Leadership Council works with the TCC Board, TCC Center, and the Institution Product Coordinators.

Who Are The Leadership Council Officers?

Taylor Stephenson
Chair
Lamar University

Brian Jackson
Vice Chair
Angelo State University

Julian Hooker
Secretary
Texas Tech University

Gail Wallin
Past Chair
Texas A&M University – Central Texas

13

The Organization – TCC Center
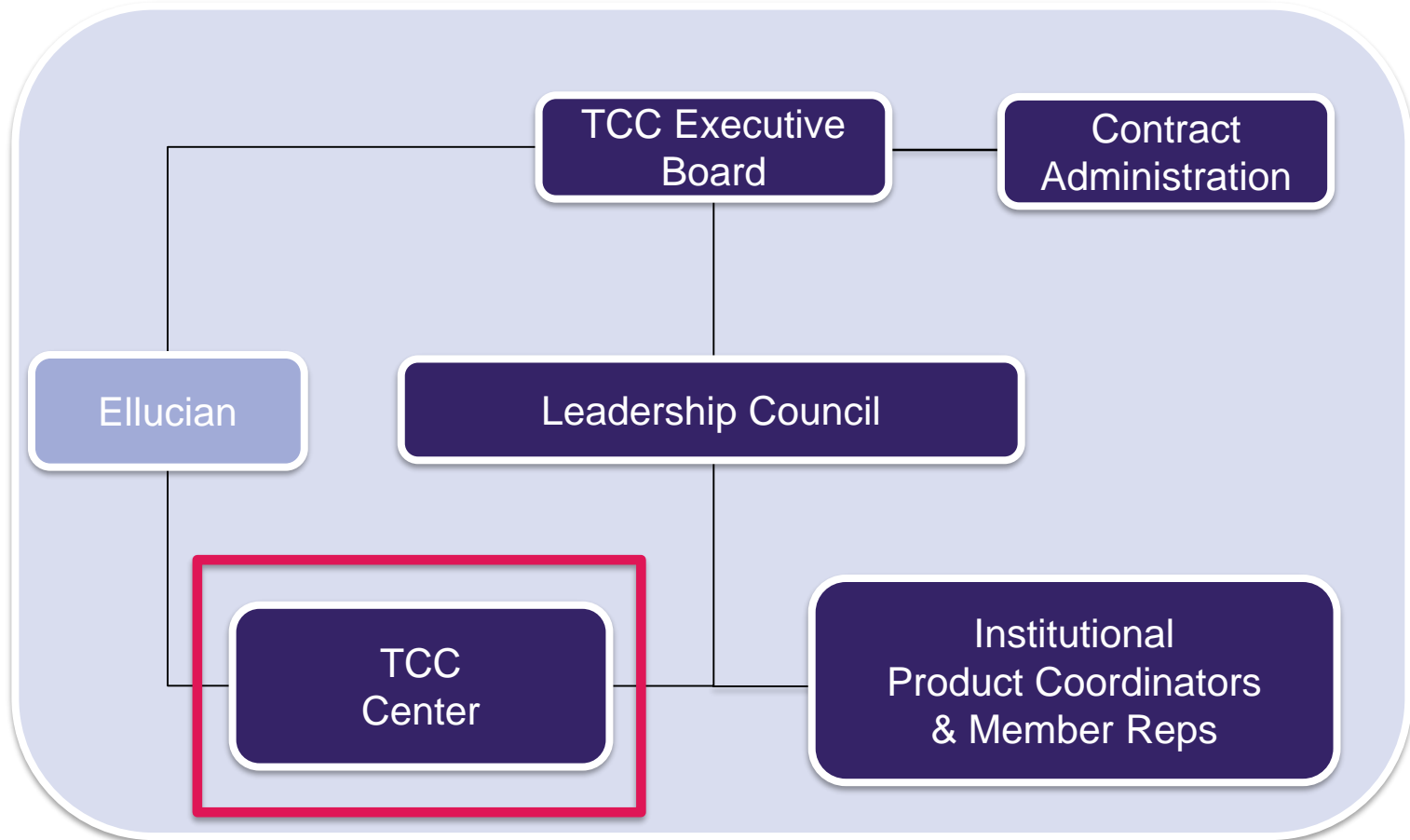
The Organization – TCC Center

Ellucian TCC Center

- Ellucian Resources that Provide Texas Specific Modifications for Banner.

- Develops state and federal regulatory reports for TCC Members as appropriate

- Modifies Ellucian Proprietary Software to help TCC Members to comply with Reporting requirements of the Texas Higher Education Coordinating Board

- Maintains and updates Texas specific software for Banner that enhances the Baseline product for new software releases or changes in requirements.

The Organization – TCC Center

Ellucian Employees dedicated to the TCC

David Gascich
Manager, Software Engineering
Responsible for Oversight of TCC Center

Dennis Barnes
Senior Business Analyst
Responsible for Student Member Representatives

Cindy Franklin
Senior Project Manager
Responsible for Financial Aid Member Reps

Stacey Jett
Principle Business Analyst
Responsible for HR and Finance Member Representatives

The Organization – TCC Center

Ellucian Employees dedicated to the TCC

Corbin Lenning
Software Engineer II

Duane Rosengartner
Principle Software Engineer

Kristen Augustson
Lead Software Engineer

Dean Meredith
Senior Software Engineer

Seethal Sachidanandan
Senior Software Engineer

Rakshith Kadol
Senior QA Analyst

TCC Organization – Institutional Representation

TCC Executive Board

Contract Administration

Ellucian

Leadership Council

TCC Center

Institutional Product Coordinators & Member Reps

18

TCC Organization – Institutional Representation

For each **Product**
i.e. Student, Human Resources, Finance, and Financial Aid

Ex: Finance

Each institution has one **Member Representative** from the related functional area

Member Reps

From all of the Member Reps for each product, one **Product Coordinator** is selected.
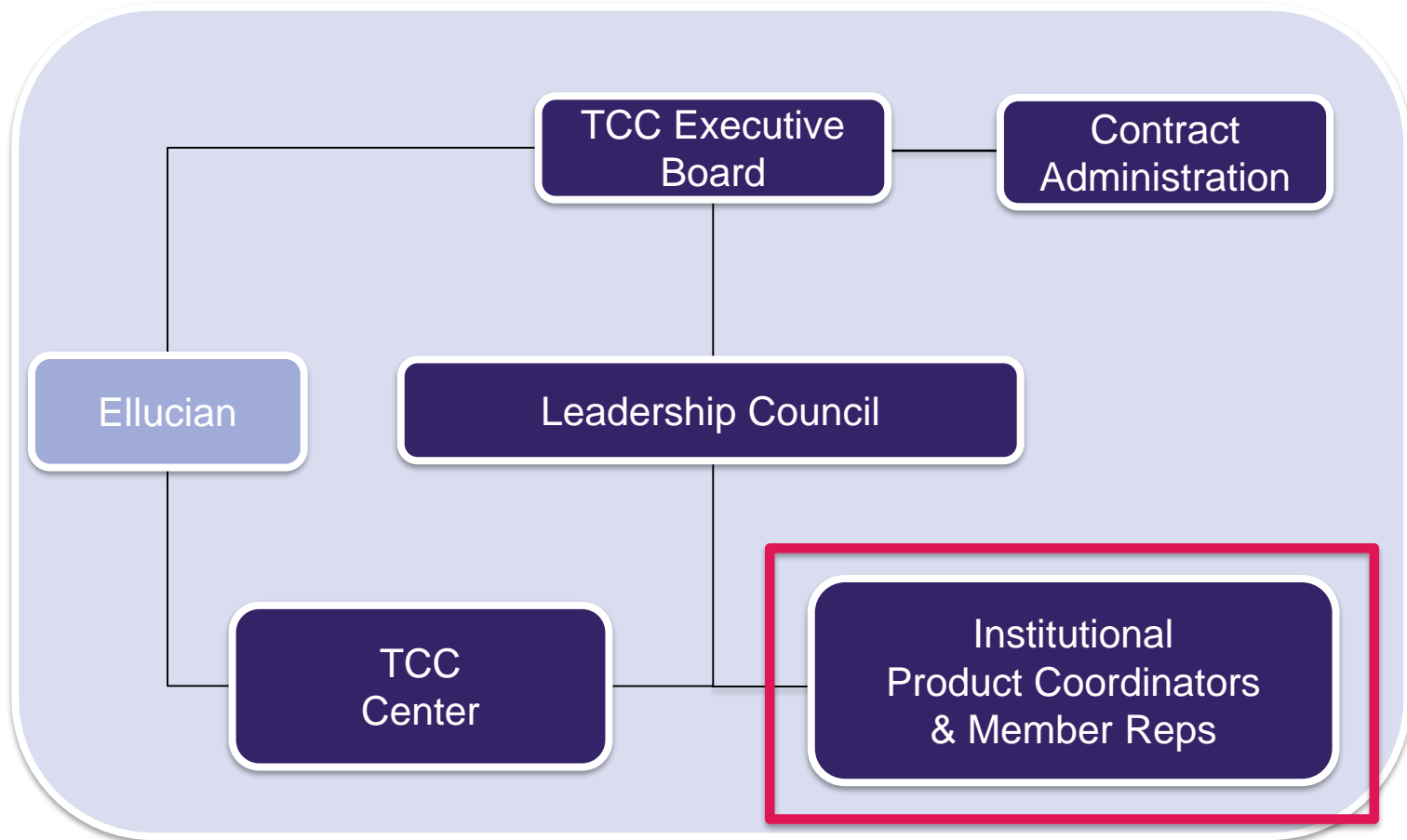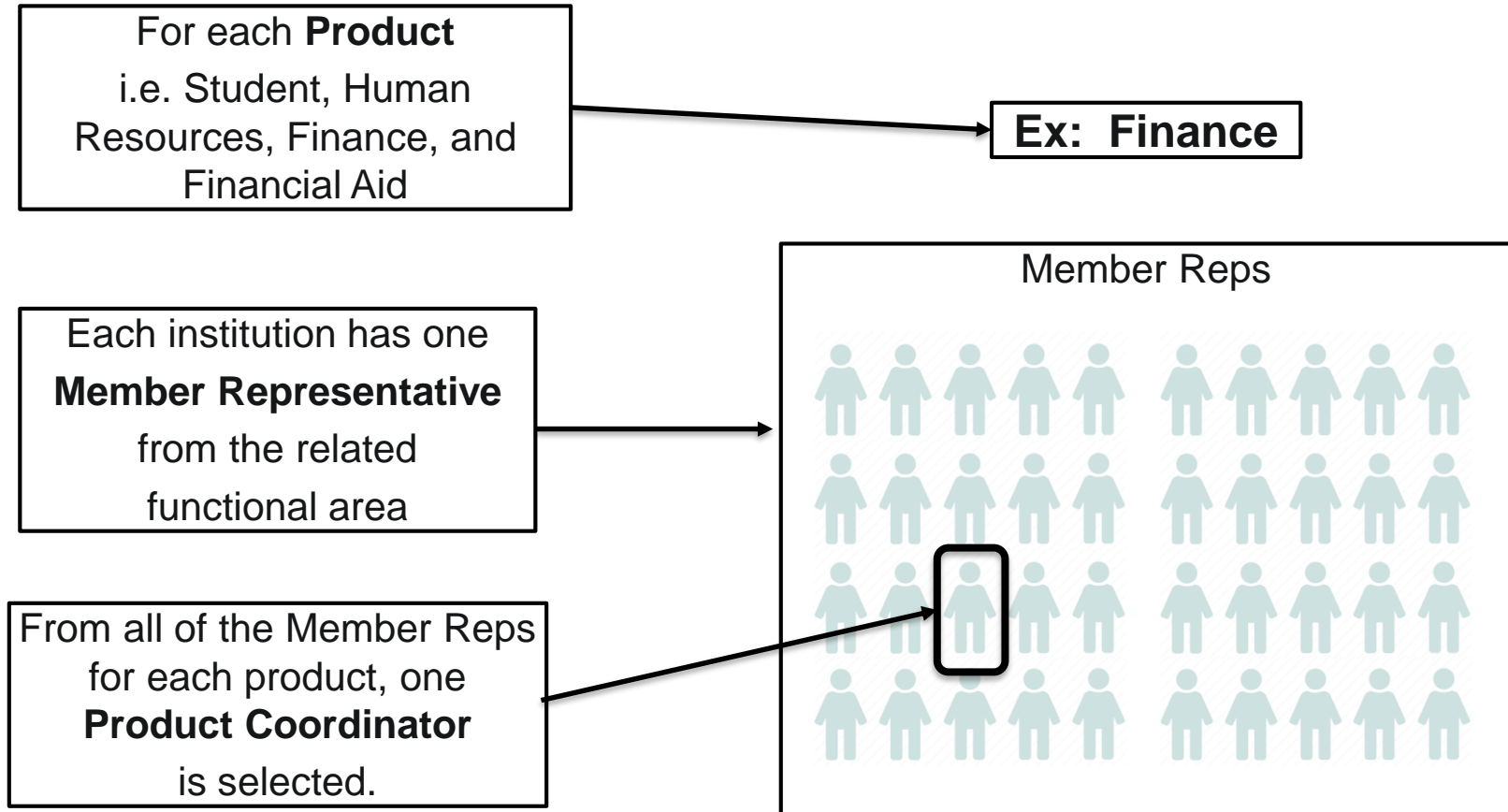
The Product Coordinator's Responsibilities

- Critical user representative who plays a significant role in ensuring that functional specifications get defined, reviewed, and approved by and for the consortium members.

- Leads and works with their respective Member Representatives from their specific area (i.e. Finance, Financial Aid, HR, or Student) to gain consensus on how proposed enhancements will be developed for the state of Texas.

- The Product Coordinator holds regular meetings with Member Representatives and functional users from member institutions to discuss current projects and future needs.

TCC Organization – Institutional Representation

Who are the current Product Coordinators?

Human Resources

Tina Rodriguez
Texas Tech HSC

Financial Aid

Sylvia Kraeft
Texas A&M University

Finance

Carole Wardroup

Texas Tech Health
Science Center

Student – 2 year

Cyndi Klausmeyer
Blinn College

Student – 4 year
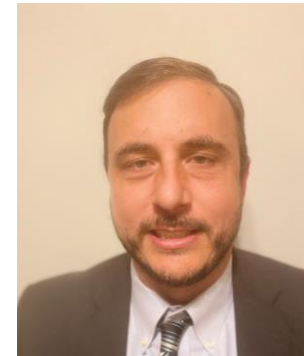
Nick Cioci
Lamar University

TCC Organization – Institutional Representation

The Member Rep's Responsibilities

- Serve as the primary point of contact for Ellucian and the TCC Center for the related product area for their institution.

- Actively participate in TCC surveys or questions for their institution regarding TCC or the TCC Center

- Ensures any related product issues are reported to the TCC Center and actively follow-up on resolution.

- Actively participate in meetings lead by their Product Coordinator

The TCC Operations

TCC Operations -- How is TCC Work Initiated?

State Legislature

State Higher Ed Board

State Agencies

TCC Institutions

Requirements

Product Coordinators

Member Reps

Product Coordinators and Member Reps create an RTE which is then voted on by institutions.

RTE
Request for **T**exas **E**nhancement

TCC Center

If approved, TCC Center develops it with testing assistance from institutions
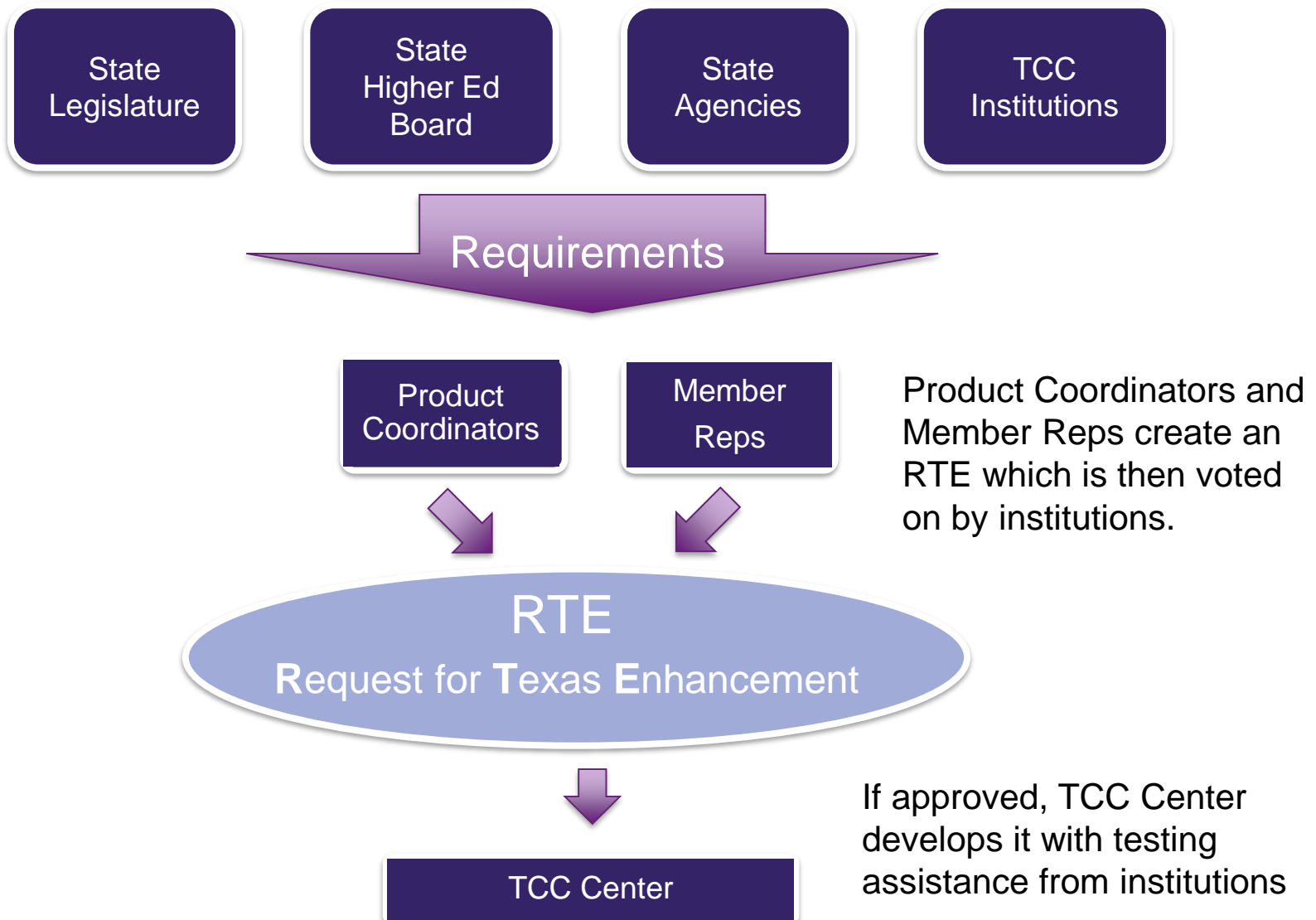
TCC Enhancement Examples from Past Year

Accounts Receivable

- Self-Service Banner 8 to Banner 9
- AR 8.5.3.4 Defect corrections

Finance

- Beta USAS Additional Costs Not include on Page
- Update FAAINVE for Inv_code Entry

Financial Aid

- JAVA 8 Upgrade for RZPROLF
- Defect Correction

Student

- TSIA2 Phase 3
- Streamlined Reporting

Human Resources

- Worked/Paid Updates
- Defect Corrections

Current and Future Activities

Current and Future Activities

- **TCC Contract Renewal**

  - Implemented through 2027

- **Enhance Collaboration and Communication**

  - Continue to Mature the Organization Structure to Enhance Collaboration.

  - Formalize Communication Between the Leadership Council and the Product Coordinators/Member Representatives.

  - Foster Collaboration with Private Institutions

- **Define and Enhance Process Improvement Opportunities**

  - More Efficient Ways to Onboard New TCC Members.

  - Complete TCC Operational Handbook

  - Establishing a Robust Customer Satisfaction Feedback Loop.

- **Develop A Pathway for Cloud Adoption for TCC Institutions**

How Do I Stay Informed and Get Involved?

How Do I Stay Informed?

Visit the TCC Website **https://texas-connection.org**

- Has General Information including Member Universities, Board Members and Leadership Council Members.

Use Ellucian Communities and the Texas Connection forum

- Communities is a web-based community specifically designed to provide collaboration capabilities between Ellucian and our customers.

- Communities allows members to easily and securely collaborate, share ideas, and communicate with each other anywhere and anytime.

- Communities is the primary mechanism in which to interact with TCC member institutions and is where TCC Center posts all software release announcements.
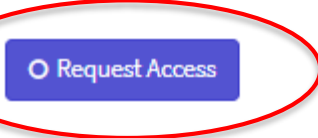
Texas Connection Forum in Communities

Join the Texas Connection forum in Ellucian Communities

- Sign in to Customer Center on the Ellucian.com website

- Select Community from Resources

- Navigate to 'Browse Forums'

- Find Usergroups & Regional Forums
        and select Sub Forums

- Then Request Access to:
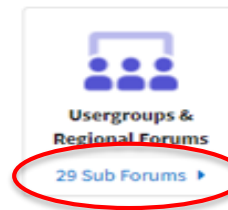
- Tip: 'Digest Mode' sends you daily updates of your selected channels.

Texas Connection Forum in Communities

Example of available information

What Can You Do?

- **Get Involved**
  - If you are functional, get involved in the RTE processes for your area.
  - Collaborate with your peers at other institutions.
  - Use communities to know what is going on.

- **Get to know your local Leadership Council Member or Member Representative**

- **We need your help to provide feedback on:**
  - What is working well.
  - What needs improvement.

Open Discussion