

### **Recent Improvements in Adobe Sign** for **University Document Signing and Approvals**



## Adobe Sign is Being Rebranded to Adobe Acrobat Sign

- This rebranding does not impact any features or functionality of the service (e.g., not the domain URL nor the email address for the service)
- Integration packages will update the branding with their next package update
- The signing certificate will be updated to the new Acrobat Sign branding in the June release
   Adobe Acrobat Sign







### Mega Sign Rebranded to Send in Bulk

- The name for the Mega Sign feature is changing to "Send in Bulk"
- This is a name change only and does not include any changes in feature behavior





### The New Home and Manage Pages Are Now Standard

- The ability to switch between the classic and new Home and Manage pages has been removed
- The new pages are required in order to use certain new functionality

			Adobe Acrobat Sign				? -		
Adobe Acrobat Sign	Adobe Acrobat Sign Home Send Manage Reports Account			Home Send Manage Reports Account Chester -					
Home send Manage Reports Account	Welcome, Chester	2 IN PROGRESS	Your agreements 🗸			<b>T</b> Filters Q Search	í		
	STA	STATUS	In progress (2)		GROUP	MODIFIED ↓			
		Send a document for signature Request e-signatures on a new agreement, or start fr	Waiting for you (1) Completed	TITLE Ice Cream	STATUS	Enterprise Services	5/18/2022		
		Request e-signatures Start from library	Canceled	Telecommuting+Proposal+Form Shared by Jenna Hutchison	Active	_	5/12/2022		
		Expired	Candidate Information for Student Position rev04 Shared by Employment SHSU	Active	Finance & Operations	5/6/2022			
	Do more with Acrobat Sign		Draft Employee Notification of Legislation rev04 Shared by Employment SHSU	Active	Finance & Operations	5/6/2022			
			Templates Web forms	Prior Retirement Benefits Questionnaire rev04 Shared by Employment SHSU	Active	Finance & Operations	5/6/2022		
	Fill and sign a document Publish a web	form Send in bulk Create a reusable template	Bulk sends	Voluntary Self-Identification of Disability rev04 Shared by Employment SHSU	Active	Finance & Operations	5/6/2022		
				Post-Offer Veterans Self Identification rev04 Shared by Employment SHSU	Active	Finance & Operations	5/6/2022		
<b>Q</b> Sam Houston				Employee Statistical Data Sheet rev04 Shared by Employment SHSU	Active	Finance & Operations	5/6/2022		
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## **Users in Multiple Groups**

• Users can now be in multiple groups





### **Users in Multiple Groups**

 Users will be assigned a "Primary Group", but can be assigned to multiple other groups





## Transfer the Ownership of Library Templates and Web Forms to a Different User

- Ownership of a document can now be transferred to a new owner
- If the document is shared, any administrator that has access to the document can also change the ownership
- If the document is not shared, it can only be transferred by the original owner





## Transfer the Ownership of Library Templates and Web Forms to a Different User

	Enterprise Services ×	Filters Q Search	(i)	<b>Ice Cream</b> Created May 06, 2022 4:07 PM Owner Chester Bammel (clb089@shsu.edu)
Templates			$\rightarrow$	<b>Template type</b> Reusable document & form field layer
TITLE	STATUS	GROUP	MODIFIED ↓	Who can use this template
Ice Cream	Active	_	5/18/2022	Any user in my organization
CHSS Report of Comprehensive Examination Beta 01	Active	_	5/6/2022	Actions
MarCom Model Release	Active	_	4/1/2022	Dpen Template
Marcom Model Release	Draft	_	4/1/2022	Use Template           Ø         Edit Template
Ice Cream	Draft	_	3/1/2022	Delete
CHSS Thesis Defense Draft_01	Active	_	2/18/2022	🖳 Download PDF
Test for UPD	Active	_	1/12/2022	See 4 more





## Transfer the Ownership of Library Templates and Web Forms to a Different User



### **Multi-Signer Web Forms**

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- Those that use web forms now have the ability for multiple external recipients in the signature process
- Additional recipients are defined by the initial signer





### **Multi-Signer Web Forms**



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ail to complete this		the next participant. They will red	erve an
articipant 2			^
	Parent signature. Please enter t will then be forwarded to them	he email address of your parent. \ for their signature.	When
First name	Last name	Email address	
Jane	Smith	momma@outlook.co	m
Add a private messag	ge to this participant	][	
Mom, please sign t	his form that is required for the s	tudent loan.	
- Delete Message			
		Cancel	Next

### Access to Knowledge-Based Authentication for Participant Defined Recipients on Web Forms

 Users that build web forms that allow for multiple signers can now use the knowledge-based authentication method for the additional participants

Send from: Legal	- ©			
Web Form Name	Participant Role	Authentication		
Rental Agreement	👉 🗸 Signer	🚥 🖌 КВА		
Participant Role	Authentication Method	Required	Instructions	
👉 🗸 Signer	🚥 🖌 КВА		<b>I</b> I	$\times$
Add Participant 🔞	Authentication (?)			
Counter-Signers (optional)	Email			Add M
counter signers (optional)	✓ KBA			Addin
1 & Rentals@caseyjo	ones dom	🖂 🗸 En	nail	$\times$

Create a web form



### **Use Library Templates to Create Web Forms**

- Authors can now use existing Library Templates to create new Web Forms
- The file is imported with all fields intact

Counter-Signers (optional)	Add Me
1 & Enter recipient email	
Show CC	
Files* Add Fil	
Drag & Drop Files Here	Options       ②         □ Password Protect
<ul> <li>Preview &amp; Add Signature Fields</li> <li>Next</li> </ul>	



### **Use Library Templates to Create Web Forms**

Cancel

#### Select Files

My Computer	Q Search	
iny compact	□ Name	Last
Library	My Templates	
Recent Templates	O1-A Pre-Fill ABC Non-Disclose	sure
	O2 Approvers Authorization to	o Add FAUX Service
Cloud Storage	ABC Non-Disclosure	
Box	ABCDEFG	
Dropbox	ABR Beta 02	
Google Drive	D Bogus	
OneDrive	Campus Directory Changes P	OC 000 (
	Campus Directory Changes P	OC 01 (
	CHSS Report of Comprehensi	ve Examination Beta 01 05/0
	CHSS Thesis Defense Draft 0	1 03/10

Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Proin pharetra nonummy pede. Mauris et orci.

Aenean nec lorem. In porttitor. Donec laoreet nonummy augue.

Suspendisse dui purus, scelerisque at, vulputate vitae, pretium mattis, nunc. Mauris eget neque at sem venenatis eleifend. Ut nonummy.

Name Full Name	
Signature Signature	Date
05/06/2022 Attach	T@Sam



• Create the new web form and copy the URL for use later

Your web form "New Ice Cream" is ready to use.

Copy Web Form URL

Copy Web Form Embed Code 👔



https://na2.documents.adobe.com/public/esignWidget?wid=CBFCIBAA

<iframe src="https://na2.documents.adobe.com/public/esignWidget?w





• Select the old web form and "Disable"

				owner Chester Bammel (clb089@shsu.edu)
< R	esults for Ice Cream	Last 24 hours	X Filters Q Ice Cream	Status: Active Disable
	TITLE	STATUS	GROUP	
	Ice Cream WEB FORM	Active	Enterprise Services	Actions
	New Ice Cream WEB FORM	Active	Enterprise Services	
				Open Web Form
				Get Code
				Form
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ed May 18, 2022 10:40 AM

Choose the redirect option and paste in the new URL

#### **Disable Web Form**

When you disable a web form, it will no longer be accessible but will still be visible in your account and can be enabled at any time.

Redirect signers to another web page. Please use the format: https://your-url

>lqZhAl4bMLcKik3L1eW7VBVSgNvJu44qyCrO6NqSQy32ErZuPPknYsXnk-LaEA-lgki6k\*

Signers will see a custom message when trying to access the disabled web form

Disable

Close





• Or, if you do not want to redirect, enter a message for the users to see when they open the old form

Disable Web Form	📕 Adobe Ac	robat Sign			
When you disable a web form, it will no longer be accessible but will still be visible in your account	Home Senc	d Manage	Reports	Account	
and can be enabled at any time.					We are sorry, but this web form is no longer in use. We apologize for the inconvenience.
<ul> <li>Redir.ct signers to another web page. Please use the format: https://your-url</li> </ul>					Sign Out
• Signers will see a custom message when trying to access the disabled web form	T			_	
We are sorry, but this web form is no longer in use. We apologize for the inconvenience					
	- 1				
Close Disable					
	·				T <b>@</b> Sam
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### **Advanced Account Sharing**

- Advanced sharing makes it possible for administrators and users to delegate their send, modify, and view permissions to an alternate user or users.
- Adobe Sign Support must enable the Advanced Account Sharing feature for your account.
- Is <u>NOT</u> reversable!
- Is very useful in offices where an entire team has to manage incoming documents
- Works well with Shared Mailbox accounts in Outlook



### **Advanced Account Sharing**

• The sharing user can specify the extent that the user is able to interact with your documents



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### **Improved Search Functionality**

You can search by accounts that have shared with you



### **Improved Search Functionality**

• You can now "Un-Hide" documents

Hide Agreement 3	<b>Filters</b> Q Search
When you hide an agreement, it will no longer be visible to you. Would you like to hide "Test 001"?	Modified Date
	All Dates
Cancel Hide	Search within
	All fields
	Group
	All groups
	Display hidden content
	Clear all
	Car
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Apply

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Improved Search Functionality							
You can now	"Un-ł	Hide" docume	ents				
oforms	Hidde	n content × Filters Q Search	(i)				
TITLE	STATUS	GROUP	MODIFIED 🦆				
Test Test WEB FORM	Disabled	Enterprise Services	4/1/2022				
Test Web Form Edits AGREEMENT	Signed	Enterprise Services	3/31/2021				
POC Approval for Technology Purchase Beta_01 WEB FORM	Disabled	Enterprise Services	7/27/2020				
Ice Cream WEB FORM	Disablec						
Campus Directory Changes POC 01 AGREEMENT	Cancele	Unhide to your list					
Ice Cream WEB FORM	Disablec	Agreement will be restored back to y	vour list.				
FACS Course Override Form Beta 05							
	You can now         forms         TITLE         Test Test WEB FORM         Test Web Form Edits AGREEMENT         POC Approval for Technology Purchase Beta_01 WEB FORM         Kee Cream WEB FORM         Campus Directory Changes POC 01 AGREEMENT         Campus Directory Changes POC 01 AGREEMENT         Kee Cream WEB FORM	You can now "Un-H         Itide         Forms         TITLE       STATUS         Test Test WEB FORM       Disabled         Test Web Form Edits AGREEMENT       Signed         POC Approval for Technology Purchase Beta_01 WEB FORM       Disabled         Ice Cream WEB FORM       Disabled         Ice Cream WEB FORM       Disabled	You can now "Un-Hide" docume   Itilden content ×   Filters   Q   forms   Trile   STATUS   GROUP   Test Test   WEB FORM   Disabled   Enterprise Services   Test Web Form Edits   AGREEMENT   POC Approval for Technology Purchase Beta_01   WEB FORM   Disabled   Carpus Directory Changes POC 01   Carpus Directory				



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### **Replace Recipient**

• The Sender can replace a recipient or add an alternate recipient to a document already in progress

A note explaining the change can be added

in pi	08,000						Sent fr
	RECIPIENTS	TITLE		STATUS	GROUP	MODIFIED 🦆	Messag
	Chester Sam Houston State University	ABC Non-Disclosure	$\heartsuit$	Out for signature	Enterprise Services	5/18/2022	Non-Di
	C Bammel 0 of 3 completed	Accessibility Exception Request	$\heartsuit$	Out for approval	Enterprise Services	5/18/2022	Actio
	Chester Sam Houston State University	ABC Non-Disclosure	$\heartsuit$	Out for signature	Enterprise Services	5/18/2022	
							(Ú) F
							$\otimes$

#### In progress

oproval	Enterprise Services	5/18/2022	Act	ions	
gnature	Enterprise Services	5/18/2022	ß	Open Agreement	
			© ⊗ ₽ ₽	Reminders (1) Cancel Download PDF Download Audit Report	
Chester cbammel@shs Replace Recip Role: Signer Authenticatior	ient Add Alternate Recipient		<b>S</b>	pient (0 Completed) Chester Signature requested on May 18, 202 ctivity	Communi
					Commun

from group: Enterprise Servio age: Please review and comp

Disclosure.



### **Replace Recipient**

- Sender can replace a recipient or add an alternate recipient to a document already in progress
- A note explaining the change can be added

#### **Replace Recipient**

Replace cbammel@shsu.edu with a new recipient. To send this agreement to a new participant, enter their email address below.

Email address		
(Optional) Message to new rec	ipient	
	Cancel	Replace



#### Add Alternate Recipient

Email address

The original recipient will still be allowed to access the agreement and participate, but only one recipient can take action and complete their part.

Add

Cancel



## Seamless Web Form Updates

### Web forms in Draft status can be edited to alter:

- The Web Form Name
- The email address of the counter-signer(s)
- The email address of the CC'd parties
- The attached files to be edited
- The fields on the web form (previously available)





### **Seamless Web Form Updates**

- Updating an Active web form allows for editing the form elements without changing the original URL
- Allows for a seamless process if you need to update the content of a web form that has already been embedded or sent to your audience





### Sandbox

 Enterprise tier customers have the option to purchase access to a Sandbox environment to test templates, customer workflows, API applications, and more

Q Search	Templates o					
Workflows	Local			[	Q Search.	
Shared Libraries	TITLE	STATUS	SHARING MODE	TEMPLATE TYPES		
	Contract wit it Card Details	ACTIVE	ACCOUNT	DOCUMENT		
Webhooks	Contract witht Card Details	ACTIVE	ACCOUNT	DOCUMENT		
Sandbox Sync						
Templates	Remote				Q Search.	
Web Forms	TITLE 4	STATUS	SHARING MODE	TEMPLATE TYPES		
Groups	I-9 (Employ ver. 10/21/2019	ACTIVE	GLOBAL	DOCUMENT		
Custom Workflows	LibrTemp	ACTIVE	ACCOUNT	DOCUMENT	Copy Copy As	
API Applications	librtemp	ACTIVE	USER	DOCUMENT		

## Liquid Mode

- The Liquid Mode is specially built to automatically fit smart phones, tablets and other forms of portable devices
- Liquid Mode forms can dramatically improve the signer's experience by reducing the need to pinch and zoom to view the form content while improving the focus on fields that need to be filled
- The Liquid Mode signing experience has been extended beyond templates to include web forms





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### Liquid Mode

<u>ک</u> ۸	dobe Sign
≣ Re	view 2 required fields Start
<b>v</b>	iew outline
Am	You can view an outline of the
מדמ	agreement and the sections that
	require your attention.
atrick owns	
ear P	ОК
earr	
	ny"), I am very pleased to offer you the position
Compan	ical Program Manager . This letter clarifies and
f Techni onfirms	ical Program Manager . This letter clarifies and the terms of your employment with the
Compan I Techni onfirms	the terms of your employment with the
Compar f Techni onfirms ompany	the terms of your employment with the
Compar f Techni onfirms ompany tart Da	the terms of your employment with the y. ate and Salary
Compar I Techni onfirms ompany tart Da Inless w ommen	the terms of your employment with the y. ete and Salary re mutually agree otherwise in writing, you will ce employment on August 20, 2018 ("Start
Compar f Techni onfirms ompany tart Da inless w ommen iate"). Ye	the terms of your employment with the y. <b>ate and Salary</b> e mutually agree otherwise in writing, you will

2. Navigate and fill
📕 Adobe Sign
= 1 required fields remaining 🔇 >
Additional Provisions
*
I accept employment with. under the terms set forth in this letter.
Signature *
• A. Sign here
Patrick ToBeEmployee
Date
03/04/2021

### 3. Review agreement 📕 Adobe Sign Required fields completed Additional Provisions Signature \* john doe | Mar 4, 2021 Patrick ToBeEmployee Date 03/04/2021 Review what the signed copy of the agreement will look like before submitting. **Review agreement**

×





### Liquid Mode

4. Finish review	5. Tap to sign	6. Complete	
Paqued fields     Completed     Complet	Concel       Tap to sign         Name       Image: Im	Adobe Sign You're all set You finished signing ? EmploymentICIMS*. We will email the final agreement to all parties. You can also download a copy of what you just signed.	
V			

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### Improved Control Over "Anyone" (Unassigned) Fields

- Fields that have no role, or are assigned to "Anyone", can be filled by any recipient in the signature cycle
- A field marked as "Required" must be filled in by the recipient. As a result, any field that is both Required and assigned to Anyone was previously a required field for the first signer
- A new control has been added to modify the behavior of this combination of settings, making the field available to all recipients, but only required for the last

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## **Required Hyperlink Fields**

Hyperlink fields can now be configured as a "Required" field during the signature cycle.

When the "Required" option is checked, two new parameters are added to the properties of the field:

- Assigned To Defines which recipient is required to click the field during their action for the agreement
  - One recipient can be explicitly required, forcing only that recipient to click the field before completing their action for the agreement
    - The link remains clickable for all recipients that are not required to click the link
- "Everyone" is a new role available exclusively to the Hyperlink field, requiring all recipients to click the link before completing their action

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### Customize the To and CC Fields in Email Headers to Recipients

Customers that are concerned about leaking email addresses via the email headers to recipients can opt to hide the email address values in the To and CC fields

 The feature controls can be accessed by navigating to Account Settings > Email Settings > Customize To and CC fields.





### Include a Link in Emails to View the Signed Agreement

• When enabled, a link to the signed document is provided in the final email sent to the agreement recipients





# Include an Image of the First Page of the Agreement in Emails

• When enabled, an image of the first page of the agreement is visible in email distribution







## **Define a Recipient Name at Send**

Administrators at the account and group level can require that the recipient name be included with the recipient's email address during the agreement configuration by the sender

- The recipient may not edit the configured name value in any case
- The sender of the agreement can edit the name values prior to the first signature being applied
- Senders can replace the current recipient, providing a name-value for the new recipient

	cuments signed agreement to others for e-signing, approv	al, or other processing.		
Send from	n: Default Group (Primary Group)	- 0		
Recipien Complete	Constant and a state and a state of the		Add Me Add Re	cipient Group 🛛 🔞
1	& ✓ calliope@jupiter.dom	Calliope Jupiter	🖂 🗸 Email	$\oslash$ ×
2	♂ ✓ Enter recipient email	Enter recipient name*		
Show CC				
Message	*			
Global	Corp Client Services Agreement		Options	0
Please r	eview and complete GlobalCorp Client Services	Agreement.	Password Protect	i i



### Lock the Name Value for Known Users When Signing

- There are situations where the ability to change the name of the recipient during the signing is undesirable
- Admins now have the ability to prevent recipients with known Name values from changing those values when they apply a signature
- Customers that want to allow editing the name-value during the signature process should enable the Signers can change their name or initials setting



### **Improved Reporting Charts and Data Export**



Agreement completion by group

Time to complete and completion rate by group

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### **Improved Agreement URL Security**

- URLs sent via email and that point to agreements/PDFs now have a configurable lifetime that expires the link
- Default is 7 days
- Maximum is 90 days



### **Order of File Attachments**

Attachments included in the final PDF has been updated to sort by page number first, and then field position second (when reading left to right; top to bottom)



Email	sailing4eva@y	
	Add another email	
Attachments	Francis Drake Selfie.jpg	
	U ADD FILES	
	U ADD FILES	$\subset$

### Email to the Sender When an Agreement Is Complete Has Been Updated

- The final email notification for an agreement sent to the sender has been updated to provide a comprehensive list of all parties notified about the completed agreement.
- Only the original sender will get this email template

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### **Configure Data Governance Rules to Automatically Delete Agreements**

 Data governance rules can be set up to provide for a "retention policy" that controls how long Adobe Sign retains a transaction before automatically deleting it

Search	Data Gove	ernance o			
count Settings	Account Gr	roups with Retention	Rules		
Account Setup	Retention Rule	remove agreements fron	a your account based o	n the length of time in	n days configured with
Digita Signatures	this control. The	e retention rules created a overridden at the group l Start Date	t this level will be appli	ied to all agreements	-
Signa ure Preferences Digita Signatures Report Settings Data Governance	this control. The unless they are	e retention rules created a overridden at the group l	t this level will be applievel.	ied to all agreements	within this account
igita Signatures	this control. The unless they are <b>Status</b>	e retention rules created a overridden at the group I Start Date Mar 4, 2020, 9:58	t this level will be applievel.	Document Dura 90 Days	Audit and II Du



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### **Notarize Integration**

- Adobe Sign integration with Notarize, Inc.'s Remote Online Notarization(RON) platform allows customers to add remote online notarization service as part of their Adobe Sign transactions
- This is a fee based service





## QUESTIONS?

### **Contact Information**

Chester Bammel Sam Houston State University cbammel@shsu.edu 936-294-2351



